



September 2023

Dear Parent / Carer,

I do hope you have had a restful summer. It has been great to welcome our students back and I am delighted to say that they have made an excellent start to the new term.

You may remember that I wrote to you at the end of last term to explain that we would no longer be issuing a student planner but instead would be using SIMS as our main tool for communication, especially for home learning. Our SIMS management system enables us to have all information about our students in one central place and also has the capacity to be opened up to parents and careers to allow you to access key information about your son or daughter. Indeed, they are already signed in and using it themselves either through the SIMS Student App or the online platform.

I do hope you are now using the SIMS Parent App and finding it a helpful tool. For those who have yet to get going, I have included a step-by-step process with this letter. By downloading the SIMS Parent App, you will be able to see key information about your son or daughter and access up to date information in one place. The Parent App is free to download and has been designed with mobile technology in mind with an App for both Android and iOS smart phones / tablets.

What will you find in the SIMS Parent app?

- Important information such as timetables, attendance, credits and behaviour
- Term, inset dates and contact details
- Details of home learning set
- Access to your son/daughter's reports, as well as other relevant documents
- The ability to update your contact details, so we always have the most up-to-date information in case of an emergency.

The information that you receive through the app will help you to stay up-to-date with your son/daughters student life as well as support their development and progress.

Getting started with the SIMS Parent app

1. If you haven't already logged in, **we will be sending you an activation email with a link to activate your account later on this week.** This will be sent to the email address we have on our SIMS database.

2. Please read through the 'How to register' attachment before setting up the app.

3. Please **do not** try and create a SIMS ID as this will not work and will require your account to be reset. The 'how to register' document will explain the process for creating an account.

Please note that your activation email is unique to you and should not be used by anyone else and will expire after 14 days.

If you require further support please contact the school via the following email simsparenthelp@st-edwards.poole.sch.uk. In addition to the above, you can log into SIMS Parent online by using this link and logging in with your details. <https://www.sims-parent.co.uk/>
We are looking forward to being able to continue to develop our communication between home and school and hope that you will be able to access key information quickly and easily using this system.

Yours sincerely

Ian Henry

Assistant Headteacher